



*A unit of American Electric Power*

# **Commercial & Industrial Solutions Program Manual**

**November 2016 – July 2017**

**[SWEPCOgridSMART.com](http://SWEPCOgridSMART.com)**

**gridSMART®**

From Southwestern Electric Power Company

## Table of Contents

gridSMART is provided by SWEPCO as part of the company's commitment to reduce energy consumption and demand. CLEAResult Consulting, Inc. Group administers SWEPCO's Louisiana gridSMART initiative as an independent consultant.

**gridSMART**<sup>®</sup>  
From Southwestern Electric Power Company

Section 1: Introduction.....	3
1.1 Program Overview .....	4
Section 2: Eligibility Requirements .....	4
2.1 Project Sponsor .....	4
2.2 Host Customer.....	5
2.3 Project .....	5
2.4 Measure.....	6
2.5 Efficiency Standards .....	7
Section 3: Incentives .....	8
3.1 Incentive Rates .....	8
3.1.2 Direct Install Measures .....	9
3.2 Limitation – Maximum Project Sponsor Incentives .....	9
3.3 Payments.....	9
Section 4: Participation Process.....	10
4.1 Initial Application .....	13
4.2 Pre-Installation Inspection.....	13
4.3 Final Application .....	14
4.5 Installation Notification .....	15
4.6 Post-Installation Inspection .....	15
4.7 Measurement and Verification .....	15
4.8 M&V Report.....	16
Section 5: Correspondence.....	16
Section 6: Confidentiality .....	17
Section 7: Participation Costs .....	17
Section 8: Submission of False Information .....	17
Section 9: Web Site.....	17
Section 10: Equipment and Installation Standards .....	17

## Section 1: Introduction

This program manual outlines the policies and procedures for Southwestern Electric Power Company's (SWEPCO) Commercial & Industrial Solutions Program (C&I Solutions) and is intended to guide "implementation and participation" activities, making certain all parties understand the program requirements and their responsibilities. The manual is designed for use by SWEPCO personnel, its customers and participating contractors. SWEPCO has contracted with CLEAResult Consulting, Inc. to assist with program implementation.

## 1.1 Program Overview

C&I Solutions is an energy efficiency program targeted to Louisiana Commercial and Industrial customers served by AEP SWEPCO. Monetary incentives will be paid to Project Sponsors for the retrofit installation of a wide range of measures that save energy in non-residential facilities.

Participants in the C&I Solutions Program must meet minimum eligibility criteria, comply with all program rules and procedures, comply with requests for information and clarification, submission of documentation describing their projects, and enter into a C&I Solutions Agreement with AEP SWEPCO. This document summarizes eligibility requirements, incentives, the participation process, and other information needed to successfully take part in this program.

## Section 2: Eligibility Requirements

### 2.1 Project Sponsor

A program participant (Project Sponsor) must install eligible measures at a SWEPCO served non-residential customer facility. Eligible Project Sponsors may include:

- National or local energy service companies (ESCOs)
- Local contractors
- National or local companies that provide energy-related services or products (such as lighting or HVAC equipment)
- Individual customers that install measures in their own facilities
- Cities/Counties/Local Governments

To ensure that the program's incentive budget is allocated to projects that are likely to meet with success, all Project Sponsors will be required to demonstrate a commitment to fulfilling program objectives and competency in completing the proposed project. Project Sponsors will be required to submit the required documentation to the Implementer to create the Project Application / Customer Agreement.

To ensure that incentives are available to multiple participants, SWEPCO reserves the right to review individual projects to maximize incentive levels for the project while ensuring incentives are available for other customers. *Each participant is allowed one active project (e.g. project with funds reserved) at a time and is limited to a maximum incentive cap up to \$30,000 per participant, per program year.*

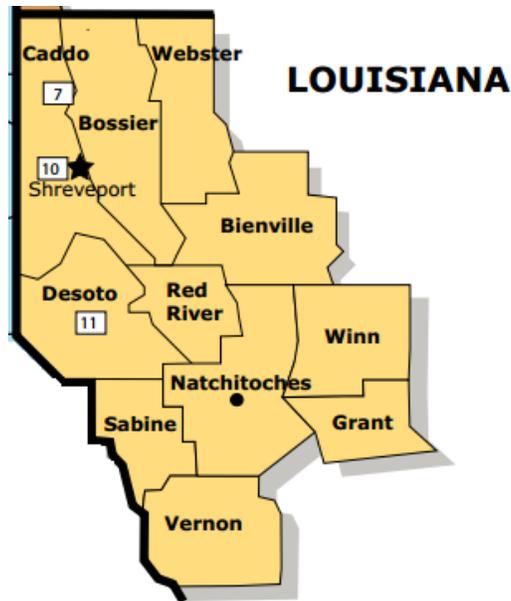


Figure 1 – SWEPCO Louisiana Service Territory

## 2.2 Host Customer

Any Louisiana commercial and industrial SWEPCO customer who owns or operates a site may host a project developed by a qualified Project Sponsor or choose to sponsor the project independently. The host customer's responsibilities include the following:

- Committing to an energy efficiency project
- Entering into an agreement with the selected Project Sponsor (or SWEPCO for customer-sponsored projects)
- Providing reasonable access to project facilities both before and after project completion

## 2.3 Project

A project is defined by the set of measures at an eligible SWEPCO - served non-residential customer site and the estimated demand and energy savings included in a single application. All projects must meet the following requirements:

- If the customers and sites proposed are all similar, one project may involve the installation of measures at multiple customer sites. For example, installation of measures at a chain of grocery stores may include more than one customer, but may constitute a single project. This limitation is included to limit administrative costs for due-diligence review of applications and projects and to ensure incentives are available to other customers.

Projects that include a comprehensive range of measure types are especially encouraged.

## 2.4 Measure

Most energy efficiency measures in retrofit applications that reduce electric energy consumption are eligible for the C&I Solutions. SWEPCO does not specify eligible measures in order to provide Project Sponsors maximum flexibility in packaging services. Therefore, Project Sponsors may propose the inclusion of any measure that:

- Produces savings through an increase in energy efficiency or a substitution of a renewable energy source for electricity supplied through the transmission grid
- Is installed in a new or retrofit application
- Exceeds minimum equipment standards as provided in Louisiana's governing Technical Resource Manual (TRM)

Measure types excluded from consideration in the program are those that:

- Involve self-generation or cogeneration
- Rely on changes in customer behavior and require no capital investment
- Result in negative environmental or health effects
- Receive an incentive through any other energy efficiency program offered by SWEPCO
- Involve Thermal Energy Storage (TES)

Project incentives will be paid only for energy savings directly related to end-use equipment installed under the project. Savings due to interactive effects between lighting and space-cooling measures will be eligible for payment based on a stipulated value only in cases where lighting measures have been installed in a conditioned space as part of the program. Interactive effects between other end-use equipment may not be eligible for program payments. CLEAResult reserves the right to review energy models, calculations, and/or measurement and verification data to determine if these interactive effects are quantifiable and are eligible for program incentives.

Table 1 provides examples of eligible and ineligible measures. SWEPCO may consider any measures that are not listed in Table 1 for program eligibility on a case-by-case basis.

<b>Table 1 - Examples of Eligible and Ineligible Measures and Projects</b>	
<b>ELIGIBLE MEASURES</b>	<b>INELIGIBLE MEASURES</b>
<b><u>Commercial Cooling and Ventilation Measures/Projects</u></b>	
<ul style="list-style-type: none"> <li>▪ Constant air volume to variable air volume conversion projects</li> </ul>	<ul style="list-style-type: none"> <li>▪ Cogeneration and self-generation projects, except renewable technologies</li> </ul>
<ul style="list-style-type: none"> <li>▪ Chiller replacement projects</li> </ul>	<ul style="list-style-type: none"> <li>▪ Thermal energy storage projects</li> </ul>
<ul style="list-style-type: none"> <li>▪ Packaged cooling unit replacement projects</li> </ul>	<ul style="list-style-type: none"> <li>▪ Load reductions caused by building vacancies, decreased production, or other changes in occupant characteristics or behavior</li> </ul>
<ul style="list-style-type: none"> <li>▪ Air-side or water-side economizer projects</li> </ul>	<ul style="list-style-type: none"> <li>▪ Measures that require no capital investment</li> </ul>
<ul style="list-style-type: none"> <li>▪ Fan and pump variable-speed drive installations</li> </ul>	<ul style="list-style-type: none"> <li>▪ Measures for which EE incentives were received under another SWEPCO program</li> </ul>
<b><u>Commercial Lighting Measures/Projects</u></b>	
<ul style="list-style-type: none"> <li>▪ High-efficiency fluorescent lighting and approved LEDs that replace less efficient lighting</li> </ul>	<ul style="list-style-type: none"> <li>▪ Energy-efficient gas-only measures</li> </ul>
<ul style="list-style-type: none"> <li>• Lighting controls to reduce operating hours</li> </ul>	
<b><u>Refrigeration Measures/Projects</u></b>	
<ul style="list-style-type: none"> <li>▪ Air cooling and refrigeration compressor replacement projects</li> <li>▪ Anti-sweat heater controls</li> </ul>	
<b><u>Industrial Measures/Projects</u></b>	
<ul style="list-style-type: none"> <li>• Variable speed drive installations on industrial fans and pumps</li> </ul>	
<ul style="list-style-type: none"> <li>• Compressed Air System upgrades</li> </ul>	
<ul style="list-style-type: none"> <li>• Custom Measures – case-by-case</li> </ul>	

## 2.5 Efficiency Standards

SWEPCO and CLEARresult have designed C&I Solutions to encourage electric energy efficiency improvements that go above and beyond the efficiency gains typically achieved in retrofit or replacement projects. Consequently, energy savings credit will be based only on reductions that exceed current state and federal minimum efficiency standards, if such standards apply. In cases where standards do not exist, savings credit will be based on improvements relative to a customer's energy use prior to participating in the program. A list of federal and state equipment efficiency standards is provided in Louisiana's governing TRM.

## Section 3: Incentives

SWEPCO will provide monetary incentives to encourage Project Sponsors to implement EE projects recommended by the program. The Project Sponsor described above will first execute the necessary contract agreements with SWEPCO for each project, implement a qualifying project, and complete the project as described in the Project Sponsor application. The incentive prices and payments are summarized below.

### 3.1 Incentive Rates

C&I Solutions provides standard incentive rates for first-year energy saved as a result of the measures installed. Energy savings are defined as kWh energy savings over the course of one 12-month period.

Savings will be either "deemed"—that is, stipulated through standardized savings values or formulas—or estimated through measurement and verification.

Maximum incentive cap per project will be determined based on a "one-for-one" kW demand savings achieved, where each kW saved above 5kW provides an additional \$1,000 per kW above the \$5,000 incentive baseline eligibility. See Table 2 below.

**Table 2: Incentive Cap Tiers**

kW Savings	Incentive Cap	kW Savings	Incentive Cap	kW Savings	Incentive Cap
1	\$5,000	11	\$11,000	21	\$21,000
2	\$5,000	12	\$12,000	22	\$22,000
3	\$5,000	13	\$13,000	23	\$23,000
4	\$5,000	14	\$14,000	24	\$24,000
5	\$5,000	15	\$15,000	25	\$25,000
6	\$6,000	16	\$16,000	26	\$26,000
7	\$7,000	17	\$17,000	27	\$27,000
8	\$8,000	18	\$18,000	28	\$28,000
9	\$9,000	19	\$19,000	29	\$29,000
10	\$10,000	20	\$20,000	30	\$30,000

**Table 3: Incentive Rates**

	\$/kWh
Custom & Refrigeration	\$ 0.08
Lighting *	\$ 0.10
HVAC**	\$ 0.15

*\*Retrofits of T12s with magnetic ballast must install Consortium for Energy Efficiency (CEE)-approved High-Performance or Reduced Wattage T8 systems or T5 systems. CEE develops and maintains energy specifications for High Performance and Reduced Wattage T8 equipment. <http://www.cee1.org/>*

*\* LED replacements must be DesignLights Consortium or ENERGY STAR® approved. [www.energystar.gov](http://www.energystar.gov). [www.designlights.org](http://www.designlights.org)*

*\*CFL replacements must be on the ENERGY STAR Qualified Product List.*

*\*Exceptions to the ENERGY STAR and/or DLC requirements are allowed for unlisted lamps and fixtures that have already been submitted to either ENERGY STAR or DLC for approval. If the lamp or fixture does not achieve approval within the Louisiana Demand Side Management program year, however, then the lamp or fixture must immediately be withdrawn from the program. If withdrawn, savings may be claimed up to the point of withdrawal from the program. For Agricultural uses where the fixture is designed for animal use, if an LED bulb does not meet ENERGY STAR and/or DLC requirements, the bulb can be utilized if thorough review of the bulb is conducted and verified by the program evaluator.*

*\*\*HVAC system replacements or new construction systems must be AHRI Certified®*

### **3.1.2 Direct Install Measures**

Direct Install Measures are measures provided at no cost to the customer. Both the material and labor required to complete installation of these measures are provided by the implementation team to the SWEPCO customer. These measures include:

- Low Flow Aerators
- Low Flow Pre-Rinse Spray Valves
- Vending Economizers – only applicable for beverage machines and non-ENERGY STAR® labeled machines

### **3.2 Limitation – Maximum Project Sponsor Incentives**

To ensure that incentives are available to multiple participants, SWEPCO and CLEAResult reserve the right to review individual projects to maximize incentive levels for the project while ensuring incentives are available for other customers.

Incentives are limited to 80% of the total project cost (labor and material). If own forces are used for installation, material costs become the project costs.

### **3.3 Payments**

Projects Requiring Measurement and Verification (M&V):

SWEPCO will pay the Project Sponsors in two installments. For those measures with savings that are *estimates* and require post-installation measurement and verification (M&V), the Project Sponsor may receive an initial payment equal to 40% of the approved incentive reservation amount, which is documented in the Final Project Application, after the project is installed and approved by SWEPCO.

All M&V activities must be complete, documented, and accepted by CLEAResult before the Project Sponsor will receive the remaining incentive payment based on the one-year verified savings. This final payment will be equal to the actual savings minus the estimated installation payment and may be up to 60% of the total approved estimated incentive payment. The final project incentive payment will be in accordance with final M&V results.

For projects requiring detailed M&V plans, the M&V plan must be agreed to by both the customer and the implementation team prior to beginning.

In the event that M&V activities reveal that the total savings are less than the Installation Payment, the Project Sponsor is responsible for payment of the difference between the Installation Payment and eligible incentives to SWEPCO.

Projects where Measurement and Verification (M&V) is not required:

For measures with deemed savings values, the Project Sponsor will receive a payment equal to 100% of the approved incentive payment after a project is installed and approved by CLEAResult. Therefore, the total “installation payment” is determined by total approved energy savings.

## Section 4: Participation Process

The Project Sponsor participation process is as follows.

Step	Core Participation Pathway	Optional Services *
1	<b>Site Visit</b>	
	The Energy Advisor reviews the Program's services, incentives, and value of participation with the customer. At this time, the optional walk-thru assessment is discussed and scheduled with customer if requested.	<ul style="list-style-type: none"> <li>• Walk-thru Assessment</li> </ul>
2	<b>Project Identification</b>	
	The customer and Energy Advisor identify a project that may be eligible for the Program and prepare an Initial Application. If requested, the Energy Advisor will provide assistance conducting financial analysis necessary to justify the project. Sponsor estimates for identified projects are reviewed for incentive eligibility, savings and incentive estimates, and incentive funding availability (required).	<ul style="list-style-type: none"> <li>• Financial analysis</li> </ul>
3	<b>Initial Application</b> (May not be required. Contact Energy Advisor)	
	The customer submits the completed Initial Application that outlines the potential project, savings, and incentive request. The Energy Advisor verifies the proposed project is eligible for incentives and determines M&V requirements.	

<b>4</b>	<b>Bid Process</b>	<p>The customer obtains bids for the desired project. If requested, the Energy Advisor will provide assistance developing the specifications for the project and conducting the financial analysis necessary to justify the project.</p>	<ul style="list-style-type: none"> <li>• Product specification development</li> <li>• Financial analysis</li> </ul>
<b>5</b>	<b>Pre-Installation Inspection</b>	<p>The Energy Advisor conducts a pre inspection to verify existing conditions and equipment.</p>	
<b>6</b>	<b>Final Application</b>	<p>The customer submits a Final Application that outlines the final project specifications, estimated savings, and incentive reservation amount. The Energy Advisor verifies the final project is eligible for incentives and determines M&amp;V requirements.</p> <p>Within 30 days of final application date, a copy of the material purchase orders are supplied to Clearesult to verify project progress.</p>	<ul style="list-style-type: none"> <li>• Project Application assistance</li> </ul>
<b>7</b>	<b>Installation</b>	<p>The customer selects a contractor and installs the eligible measures.</p>	
<b>8</b>	<b>Post Installation Inspection</b>	<p>The Energy Advisor conducts the necessary post inspections to verify upgrades.</p>	
<b>9</b>	<b>Measurement and Verification (M&amp;V)</b>	<p>The customer and their contractor conduct any necessary M&amp;V. If using deemed savings, the Energy Advisor will calculate the final savings based on the post installation inspection.</p>	
<b>10</b>	<b>Project Close Out</b>	<p>The Energy Advisor submits final project documentation and initiates incentive payment process. Customer receives incentive within 2 – 4 weeks.</p>	<ul style="list-style-type: none"> <li>• Press release</li> <li>• Check presentations</li> </ul>

**\*\* Note:** customers can skip to step 2 if they already have identified a project and do not need technical assistance or guidance.

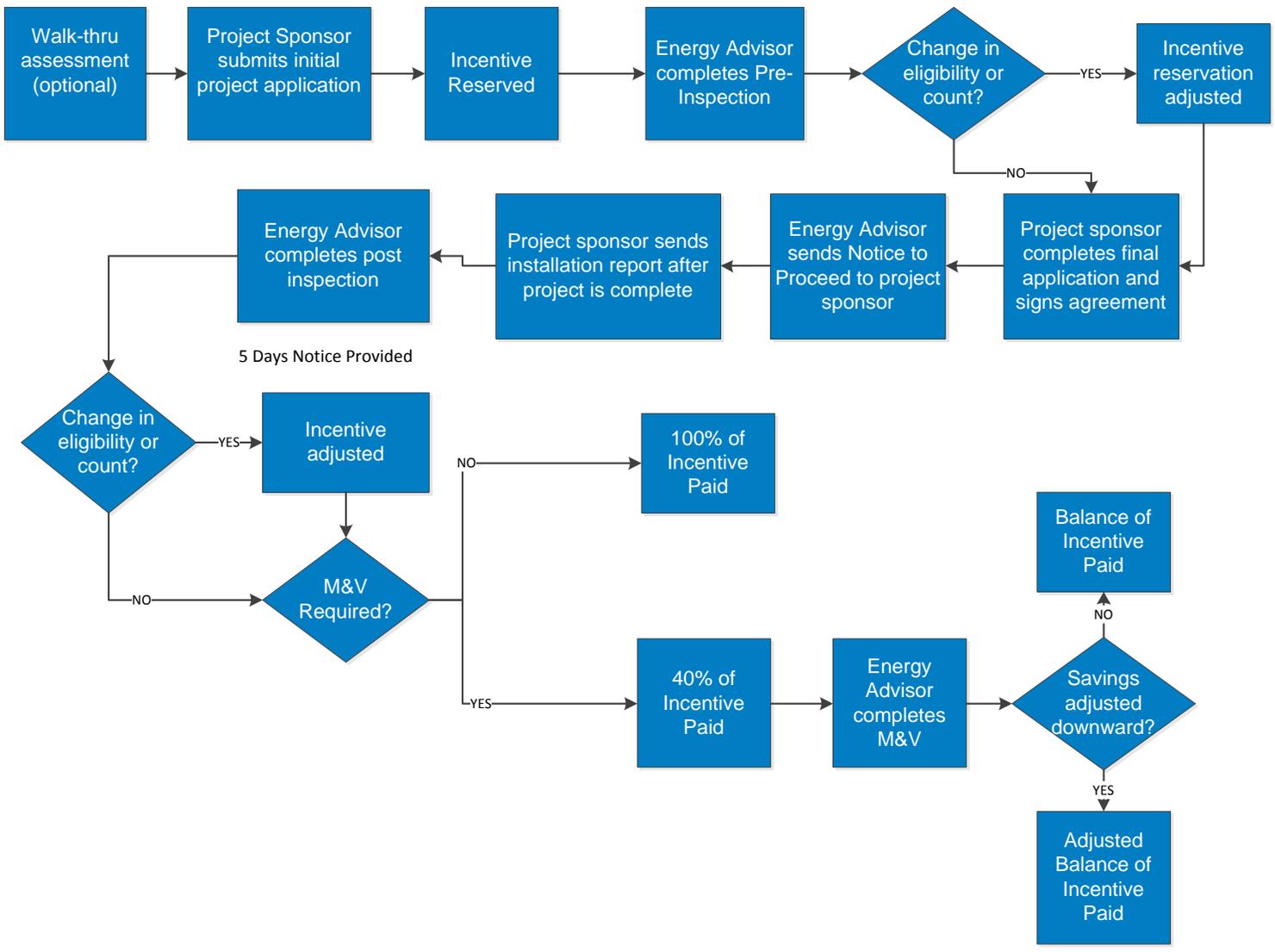


Figure 1 – Participation Process Diagram

## 4.1 Initial Application

Project Sponsors begin the Initial Application (IA) process by downloading and submitting the IA from [www.swepcogridsmart.com](http://www.swepcogridsmart.com). The Initial Application shall contain the following information:

- Identification of the Project Sponsor.
- Identification of the host SWEPCO customer site(s).
- Description of the proposed set of energy-efficiency measures and associated incentives requested.
- Brief work plan for project design, implementation, operation, and management, including the anticipated project timeline.

Initial Applications will be reviewed on a first-come, first-served basis until all incentive funding has been committed. Project estimates and bill of material must be confirmed for eligibility, estimated savings and incentives, and incentive availability by CLEARResult staff prior to submitting an initial application. Once CLEARResult has provided feedback on the Initial Application and reserved funding for the project, the Project Sponsor may proceed refining project scope. This information will be submitted in the Final Application phase. A typical review cycle for Final Applications is 5 business days, during times of heavy load, up to 10 business days

## 4.2 Pre-Installation Inspection

CLEARResult will conduct a pre-installation inspection of the project site or plans to verify the baseline conditions documented in the application and the feasibility of installing the proposed equipment. The pre-installation inspection requires the presence of at least one representative of the Project Sponsor familiar with the project and the facility so that any discrepancies can be identified simultaneously by all parties. The inspection will verify the following information:

- The accuracy of the equipment survey. For most measures the accuracy of the equipment quantity and nameplate information is verified.
- The M&V plan is appropriate for the measure, and the necessary M&V activities are being performed.
- All existing equipment to be listed on the Final Application is still in place and operational.
- New equipment installation, or preparation for installation, has not begun.

When electrical measurements are necessary, the representative(s) is required to perform any necessary disruptions in equipment operation, the opening of any electrical connection boxes, or the connection of current and/or power monitors. If the pre-installation inspection cannot be completed in a timely manner because the representative(s) is unfamiliar with the facility or project, the project site will fail the inspection.

If a project site fails two inspections, CLEARResult will reject the project and release the reserved incentive funds.

If the proposed equipment has been installed before the pre-installation inspection and the baseline conditions cannot be verified, CLEAResult may reject the Final Application, and release the reserved incentive funds.

### 4.3 Final Application

Project Participants/Sponsors must complete a Final Application (FA) to participate in the program. This application will include or be accompanied by the following information, submitted by the Project Sponsor:

- Detailed information about the host customer site(s) and customer contact information.
- Full description of the existing and proposed equipment, including equipment counts, equipment efficiencies, and equipment nameplate data.
- Building occupancy and equipment operating schedules.
- Engineering calculations estimating energy savings based on the efficiency of the proposed equipment compared to that of new, minimum-standard efficiency equipment.
- If required, a project-specific M&V plan describing how the sponsor will monitor and verify energy savings, the methods for calculating actual savings, and a schedule for conducting and reporting on M&V activities. In some cases, pre-installation M&V activities may be required to accurately estimate savings. Revised work plan for project design, implementation, operation, and management, including the anticipated project timeline.
- A signed Project Sponsor and Customer Agreement.
- Addenda as required by the Implementer

CLEAResult may also review the feasibility of the proposed measures, the accuracy of the savings estimates, and the comprehensiveness of the M&V plan. CLEAResult may request clarification of or additional information about any item in the application. Project Sponsors will have five working days to respond to such requests. If the clarification or additional information is not forthcoming, CLEAResult may choose to discontinue its evaluation of the application. If the project is approved, CLEAResult will reserve the appropriate amount of incentive funds for the project and prepare a C&I Solutions Agreement.

The Project Sponsor is required to sign the contract with SWEPCO before installing any measures. The terms of the contract will be standard for all Project Sponsors, and will include the measures to be installed, estimates of energy savings, a maximum incentive payment associated with the project, and the approved M&V approach

Note: No later than 30 days after final application date, a copy of material purchase orders is required to verify project progress and retain incentives.

## 4.5 Installation Notification

After all energy efficiency measures, as outlined in the FA have been installed, the Project Sponsor must notify CLEAResult within 5 business days. This will prompt a post inspection of the facility, which is the beginning of the incentive fulfillment process.

At the time of installation notification the Project Sponsor shall submit the following:

- W-9 for payment processing purposes
- Project invoices (both labor and material) for the purpose of incentive cap check and cost effectiveness calculations

## 4.6 Post-Installation Inspection

CLEAResult will contact the Project Sponsor and conduct a post-installation inspection of the project site within after the receipt of Installation Notification. The post-installation inspection requires the presence of at least one representative of the Project Sponsor familiar with the project and the facility. The inspection shall verify that:

- The equipment specified in the C&I Solutions Agreement has been installed and is operating as described in the approved Final Application. For most measures the accuracy of the equipment quantity and nameplate information is verified.
- The M&V plan is being followed in accordance with the approved Final Application.

When electrical measurements are necessary, the representative(s) is required to perform any necessary disruptions in equipment operation, the opening of any electrical connection boxes, or the connection of current and power transducers. If the post-installation inspection cannot be completed in a timely manner because the representative(s) is unfamiliar with the facility or project, the project site will fail the inspection.

Failure to install measures as proposed for application will affect final payment.

## 4.7 Measurement and Verification

Before the total incentive payment is made, the potential for the project measures to save energy must be verified and the actual savings estimated. These activities will be conducted in accordance with the M&V plan developed for the project.

M&V procedures will vary in detail and rigor depending on the measures installed. For each installed measure, the chosen procedures will depend upon the predictability of equipment operation, the availability of evaluation data from previous programs, and the benefits of the chosen M&V approach relative to its cost.

Project-specific M&V procedures may be classified according to three distinct approaches that represent increasing levels of detail and rigor.

- **Deemed savings:** Savings values are stipulated based on engineering calculations using typical equipment characteristics and operating schedules developed for particular

applications, without on-site testing or metering. This approach can be used only for measures for which savings are relatively certain, such as lighting efficiency and controls.

- **Simple M&V:** Savings values are based on engineering calculations using typical equipment characteristics and operating schedules developed for particular applications, with some short-term testing or simple long-term metering. For example, chiller energy savings can be determined using the simple approach by comparing rated efficiencies of high-efficiency equipment to standard equipment, and using kW spot-metering and simple long-term kWh metering.
- **Full M&V:** Savings are estimated using a higher level of rigor than in the deemed savings or simple M&V approaches through the application of metering, billing analysis, or computer simulation. These methods will need to be developed in accordance with the 2010 International Performance Measurement and Verification Protocol (IPMVP), which represents the starting point for standard industry practice. More information about the IPMVP may be found on the Internet at [www.ipmvp.org](http://www.ipmvp.org). Using the IPMVP as a guide, CLEARResult has developed several measure-specific guidelines to help ensure consistency and quality of the M&V performed by Project Sponsors. Project Sponsors will need only to adapt the guidelines to their specific projects in order to specify a project-specific M&V plan for the application stage.

The time required to complete M&V activities will range from less than a month to up to 12 months, depending on the approach chosen. Refer to the M&V section of this manual for details regarding the M&V guidelines for the program. Cost-effectiveness and availability of M&V for a project will be determined on a case-by-case basis.

#### 4.8 M&V Report

After all M&V activities are complete, CLEARResult's Energy Advisor will complete an M&V Report documenting the projects measured energy savings. An approved M&V Report will serve as the invoice for the final incentive payment. This payment is based on the project's verified savings minus the amount paid in the installation payment.

### Section 5: Correspondence

All applications will be completed and submitted to CLEARResult. All supporting documentation will be submitted to the appropriate CLEARResult Consultant listed below.

All correspondence and documentation for the C&I Solutions in AEP SWEPCO's Louisiana service territory should be directed to the addresses below:

#### **CLEARResult**

Attn: Ryan Stillwell, Program Manager  
Phone: 318.861.8430 ext. 3034  
910 Pierremont Rd. St 410  
Shreveport, LA 71106  
Email: [Ryan.Stillwell@clearResult.com](mailto:Ryan.Stillwell@clearResult.com)

## **Section 6: Confidentiality**

C&I Solutions is subject to oversight by the Louisiana Public Services Commission, which may request a copy of any program materials received by SWEPCO or CLEARResult. Sensitive company and project information, such as financial statements, should be identified as “confidential” when submitted. These materials will be treated confidentially, and will not be provided directly to outside parties other than the LPSC. SWEPCO or CLEARResult will have no liability to any Project Sponsor or other party as a result of public disclosure of any submittals.

## **Section 7: Participation Costs**

SWEPCO will not reimburse any Project Sponsor for any costs incurred by participating in C&I Solutions, including costs of preparing the Final Application or reviewing C&I Solutions Agreement.

## **Section 8: Submission of False Information & Non-Conformance**

SWEPCO reserves the right to discontinue its evaluation of all submittals from any Project Sponsor who, in the sole judgment of SWEPCO, submits false, misleading, or incorrect information. Project Sponsors found in non-conformance of program rules may be subject to corrective action, up to and including suspension from the program.

## **Section 9: Web Site**

The C&I Solutions web site at <http://www.swepcogridsmart.com> will serve as the primary source for all updated program information and materials. The web site will include the following:

- Information that describes the program design and requirements
- Contact information to receive more information about the program
- A list of frequently-asked questions (FAQ) about the program
- Status updates on program funding available and committed
- Downloadable guidelines, applications, and submittal forms

## **Section 10: Equipment and Installation Standards**

Baseline equipment standards are in accordance with the latest, governing version of the Louisiana Technical Resource Manual, ASHRAE 90.1, and/or IECC standards.